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- Unique application of SVE to remove free product at Site 454 will save 4 years and \$120K				
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SPECIFIC ACCOMPLISHMENTS (Use single-spaced, bullet format) (Continued)

- Successfully negotiated early shutdown of two venting systems--cut total operational costs by \$58K
- Optimization of Operable Unit 6 pumping system increased pumping efficiency by 350%
 Eliminated off-base treatment system because of drop in contaminant concentrations!
- Enhanced operational plans developed and implemented to focus on measuring and achieving results
 Teatment systems are actively managed to ensure they are achieving metrics--Setting high marks!
- Fourteen technical papers published to transfer technology, innovative approaches and new
- methodologies tested and implemented at Hill AFB--Leading the charge for improvements in cleanup!
- Close integration with base planners allowed cleanup sites to be used for compatible activities such as aged aircraft storage on closed/capped landfills and parking areas—Supporting the Air Force mission!
- Innovative consolidated investigation approach used at UTTR disposal sites with similar characteristics allowed reduced sampling and documentation efforts--estimated savings: \$1.3M!
- Developed local intranet-based contamination mapping system that allows base planners and managers to recognize conflicts between clean up sites and facility projects early in the planning process

PARTICIPATING IN PUBLIC AFFAIRS ACTIVITIES WITH LOCAL COMMUNITIES:

- Executed a comprehensive community involvement program with citizens, local cities, base workers and other stakeholders resulting in a positive partnership to help achieve cleanup solutions!
- 20 updates to seven different city councils—keeping community leaders informed and involved!
- Base Restoration Advisory Board (RAB) performs vital role as community liaison, informing citizens about cleanup issues--Working groups formed to address key concerns--Going beyond the norm!
- -- Nine RAB meetings provided Hill AFB critical early input throughout the cleanup process!
- Avoided long delays experienced earlier--Early involvement avoided rework, created partnerships!
- -- Eight RAB meetings provided understanding of cleanup process and complexities of cleanup
- Five RAB working groups focused on community concerns of risk, property values, cleanup methods, outreach--Provided vehicle for understanding community concerns and addressing them!
- Teamed with RAB and local governments to host 8 "InfoFairs" in affected communities taking cleanup information directly to the people--over 570 attendees--Response to citizen questions and concerns by Air Staff and RAB has increased confidence and trust in the Air Force with local citizens
- Implemented training program for RAB members with tours and technical presentations to provide tools for making valuable input to cleanup process—Held eight training meetings—Clear communication eliminated fear of unknowns associated with "toxic waste" cleanup sites!
- Over 340,000 pages of administrative record documents put into electronic, searchable format--Vast archive of data available publicly at local university--Tremendous resource--first in DoD!
- Improved investigation approach at new site--Cut remedy schedule by 75%--Provided answers to the community quickly--Focusing on public concerns and achieving results makes a difference!
- Getting the word out--Trace vapors of trichlorethylene (TCE) found in nearby community basements
- Restoration branch launched unprecedented information campaign—Explosive PR issue defused!
 Restoration and PA professional staff went door-to-door to ensure citizens were able to take
- Restoration and PA professional staff went door-to-door to ensure citizens were able to take advantage of air sampling--150 homes visited, 79 sampled, 6 vapor removal systems installed!
 TCE vapors eliminated--Citizens impressed with level of concern--Base image improved!
- Aggressively worked with local media to get information to the public--viewed as not hiding things
- Health risk booklet developed to assist RAB in understanding and discussing risk with citizens
- Improved communication of actual site hazards, reduced concerns, minimized fears
 RAB co-chair meets with local citizens to discuss concerns--Individual they view as independent and trustworthy helps them to understand the real risk of contaminated sites and avoids overreaction
- RAB engaged to help secure access to critical off-base property to construct cleanup system
- Partnership and community connections make a significant difference in achieving results!
 Comprehensive community survey resulted in improved communication with those affected by
- cleanup--Multifaceted approach of local media, web, direct mail, newsletters, and personal contacts

 Complemented by seven local mayors on strong initiatives to keep communities informed
- Complemented by seven local mayors on strong initiatives to keep communities informed
- Hosted over 100 visitors to tour cleanup sites—seeing them first hand, most are amazed at AF efforts
 Community contacts database developed to track community interactions and AF commitments
- Eliminates "lost" commitments due to "lost" paper--allows 100% follow-up with the community!
- Professional dispute resolution facilitator commented that Hill public involvement program was the best she had seen in her professional career—Hill leads the way in community involvement!
- Summary: Hill AFB continues as the DoD leader with its Environmental Restoration Program!